

City of Madison Heights

Disabled Resident Cart Roll Out Assistance Program

Explanation of Service

This program assists eligible residents by having Priority Waste staff wheel their trash and recycling carts from the top of the driveway to the collection truck, empty them, and return them to the original location. This service is intended for residents who are unable to perform these tasks themselves due to a permanent physical disability.

Eligibility Requirements

To qualify for the program, residents must:

- Be unable to wheel your carts to the curb for collection due to permanent physical disability.
- Have no one else in the household who can assist with this task, including spouses, children, live-in family members, caregivers, or people you employ.
- Provide certification from a physician confirming permanent physical disability and the need for assistance.

Participation Guidelines

Approved participants must adhere to the following guidelines:

- Place carts where they are clearly visible from the street and free from obstructions such as hedges or other barriers.
- Ensure carts are not placed in garages, carports, or other structures. Priority Waste employees will not enter homes, garages, carports, or other structures.
- Carts should be placed on the ground; elevated surfaces like steps or porches are not acceptable.
- In winter, maintain a clear path free of snow and ice to allow staff to access and return the carts safely.

Application Process

Residents interested in the program should complete the application form and submit it to the City of Madison Heights. The application can be obtained from the City's website or by contacting the City.

Find the application here: Madison-Heights.Org/CartAssistance

After you complete the application, you can submit it as follows:

- **Email:** Send the completed application to DPS@madison-heights.org.
- **Mail:** Send to City of Madison Heights DPS, 801 Ajax Drive, Madison Heights, MI 48071
- **In-Person:** Submit at City Hall, City Manager's Office during regular business hours.

Upon receipt, the City will review the application and notify the applicant of their eligibility.