

# City of Madison Heights City Hall Closed Until December 8, 2020

Effective Wednesday, November 18, 2020, City Hall will be closed to the public until December 8, 2020. The Madison Heights Public Library building is also closed, however patrons can utilize pick-up only services. The Active Adult Center and Recreation will remain closed. Public Safety (including Police, Fire, and the Department of Public Services), remains fully operational and accessible.

On Sunday, November 15<sup>th</sup>, 2020 the Michigan Department of Health and Human Services (MDHHA) issued a Gathering and Face Mask Order, which details a temporary partial shutdown plan to combat the increasing COVID-19 cases in our state. This partial shutdown begins Wednesday, November 18<sup>th</sup>, at 12:01 a.m., affecting restaurants, schools, and mandating remote work when possible.

Although City offices will be closed to the public staff will still be available and will continue to provide the most efficient services possible during this challenging time. Residents may contact departments to conduct most business activities with the City via phone, email, U.S. mail and the drop-boxes at City Hall located inside the north vestibule and outside in the south-side parking lot. Bills and payment inside the north vestibule and outside in the south-side in the parking lot. Bills and payment information is available at [www.invoicecloud.com/madison-heights](http://www.invoicecloud.com/madison-heights). Urgent matters that must be handled in person can be addressed through special arrangements on a case-by-case basis. Should you have an urgent matter to address please contact us using the departmental contacts found at [www.madison-heights.org](http://www.madison-heights.org).

Especially during this time we encourage the use of online services whenever possible at [www.madison-heights.org](http://www.madison-heights.org). Although the Library is closed, patrons can still use library carryout to pick up requested material by calling (248) 588-7763 or visiting [www.madison-heights.org/library](http://www.madison-heights.org/library). The Active Adult Center building will remain closed; however, staff is offering transportation services and some curbside assistance by appointment only 248-545-3464.

The Community Development Department including planning and building services remain active over the phone and online. To file for a permit or to submit a site plan, please use the drop box behind City Hall or in the front lobby. You may also apply for permits online at [www.bsaonline.com](http://www.bsaonline.com) and select "Madison Heights" under the municipalities tab. To schedule an inspection, or for more information, contact (248) 583-0831.

Please continue to wear protective masks, wash your hands frequently, and practice social distancing. Further, we encourage our staff and residents to follow the State Health Orders and limit exposure to other households. Collectively, we can slow the spread of the COVID-19 virus; flatten the curve once more, and save lives.